



FTP Help

Public Domain/Server Information:

Domain/Server: ftp.franklinimaging.com
User name: frank1
Password: wwwfrank

PC

Internet Explorer 7:

Microsoft's latest release, Internet Explorer 7, does not support browser-based FTP transfers. Upon accessing the FTP site, IE7 users must click the "Open FTP Site in Windows Explorer" option from the Page menu of their browsers. If this option is not displayed you need to mark the checkbox to enable browsing of FTP sites. To do this go to Internet Options then click on the "Advanced" tab. If prompted for a username and password, enter those provided in the Domain section at the top of the page.

Windows Explorer:

Open Windows Explorer by clicking on "My Computer" and type <ftp://ftp.franklinimaging.com> in the address bar. Click OK to any error messages. Then go to the File menu and select "Login As". Now type the username and password located at the top of the page.

Firefox:

Mozilla based browsers such as Firefox or Netscape do not support browser-based FTP transfers. An FTP client such as WS-FTP Pro or Filezilla can be acquired with little or no cost. Use the information provided in the Domain section at the top of the page to access our FTP site. Once logged in, drag and drop your files into the appropriate folder.

MAC

Launch your Fetch, Transmit, or other FTP client, and enter the Domain/Server information above. Drag and drop your files into the appropriate folder (see above for specifics).

Note:

A **private** FTP site is password protected for enhanced security when sending files to Franklin Imaging. If you would like to set up a private FTP site, please call 614-885-6894.